FAQ: TECHNOLOGY REQUIREMENTS & SUPPORT

Technology Requirements

As a result of the changing landscape in higher education, Texas A&M University now requires students to have access to an appropriate computer to complement course instruction.

Minimum computer specifications can be found here.

- Please note this policy requires that students have access to a webcam.
- Most computers purchased in the past few years should meet the minimum standards.
- Technical requirements for the Canvas learning management system can be found here.

Help Desk/ IT Support

There is a specialized tier of IT support available 24/7/365 to our graduate law students.

• Please let the Help Desk know you are a graduate law student so they can best help you!

Help Desk contact information:

- (979) 845-8300
- helpdesk@tamu.edu
- helpdesk.tamu.edu
 - Live chat with Help Desk Central
 - search the Knowledge Base
 - submit a ticket through the IT Self-Service portal

TAMU Law Library

Contact Joan Stringfellow at jstringfellow@law.tamu.edu for assistance with login information for LexisNexis, Westlaw, and other library e-resources.

Additional Information:

- Student Resources
- Reference & Research
- Electronic Resources
- Make an <u>appointment</u>

